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Illingworth McNair
164 Main Street
Bingley,
West Yorkshire
BD16 2HR

14th September 2009

Re: Testimonial for *Illingworth McNair*

My Name Is David Etherington and I am the owner of CarpetCare North Ltd, we are a commercial & domestic Carpet, Upholstery & Floor cleaning business.

As a company, we have now been using Illingworth McNair for about 5 years.

We have found Illingworth McNair welcoming, friendly and very professional in the manner they go about their business.

With TV advertising, leaflets coming through the door every day, cold calling from all parts of the globe, all offering cheaper Insurance on virtually everything that has to be insured, we could have changed at any time if it was just down to cost.

We have stayed with Illingworth McNair because of the excellent service they have provided us over the years. We have had issues with 3rd parties over the years, and each time we have been able to seek the correct advice we needed. This either has been a quick phone call, or by calling into the office.

All issues have been resolved stress free, and in a very detailed, and professional manner. This is a great credit to Jamie and his team. Well done to all at Illingworth McNair.

We have no hesitation in recommending Illingworth McNair to anyone, either in business or family and friends.

Yours sincerely,

A handwritten signature in black ink, appearing to read "D. Etherington", written over a white background.

David Etherington
Director
Carpet Care (North) Ltd